

# Content Management Portal User Manual

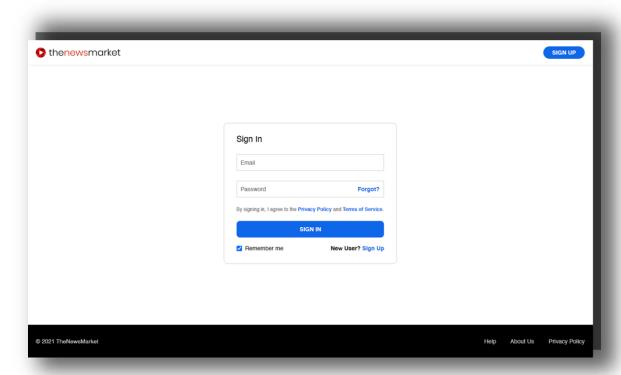
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## Signing In and Accessing the Content Submission Portal



**Site Location:** The address for the content management portal is http://admin.thenewsmarket.com/clientportal/

**Credentials:** Note that the site is password-protected. After your first sign-in, you will be prompted to create a separate secure password for the Client Portal. If you require assistance retrieving your password please use the "forgot password" link or send a request to <a href="mailto:clientrelations@thenewsmarket.com">clientrelations@thenewsmarket.com</a>.

**Sign Up:** If there are staff users at your organization who do not have access to this site, they can click on the "Sign Up" option shown in the illustration above. It will launch a form that will allow them to contact TheNewsMarket's client relations team.

Note that once the information has been submitted to TheNewsMarket, a manual verification process will take place. Users will not be approved automatically, and TheNewsMarket will verify with you before granting access to any user. Additionally, you can also provide a list of user names and email addresses for users who should be immediately approved.



## **Setting Your Password**

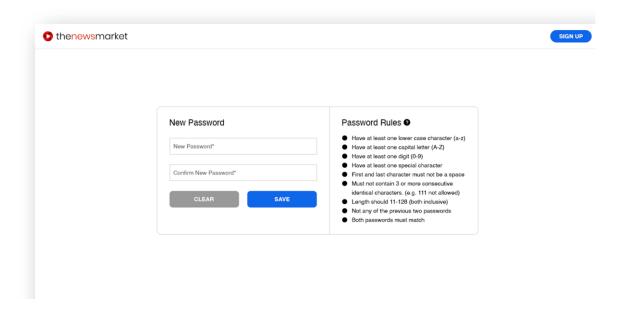
Upon registering for the Client Portal, you will receive an email instructing you to set a new password:

We're changing some of our security settings on the Client Portal to better protect you and your content. Please take a moment to set a new password for the Client Portal at the below link:

https://admin.thenewsmarket.com/clientportal/PasswordReset.aspx?token=BF27008F-FDB4-4B3E-98E0-5E7B357962BB

This link will expire in 72 hours. If you need a new link or you think this email was sent to you in error please contact clientrelations@thenewsmarket.com

The email will provide a link to the "New Password" page:



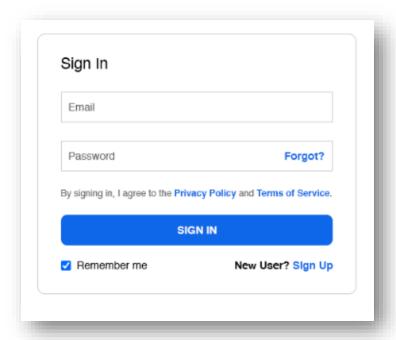
In order to satisfy security requirements, your password must meet the following criteria:

- At least one lower case character (a-z)
- At least one capital letter (A-Z)
- At least one digit (0-9)
- At least one special character
- First and last character must not be space
- Must not contain 3 or more consecutive identical characters (e.g. 111 not allowed)
- Length should be 11-128 (both inclusive)
- Not any of the previous two password

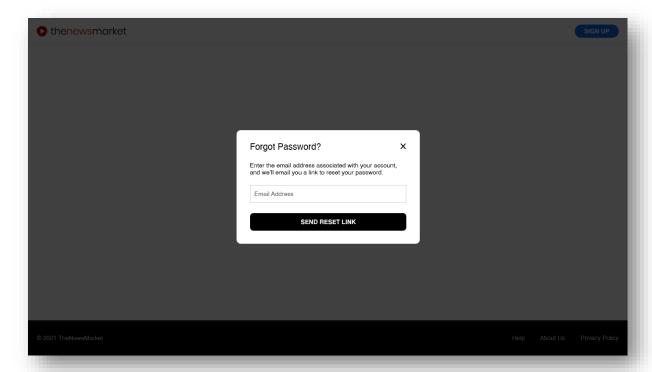


Upon creating an acceptable password, you will receive the Password changed successfully! message and be directed to the Client Portal sign in page.

Should you lose your password or otherwise need to reset it, you can click the "Forgot?" link on the Client Portal sign in page.

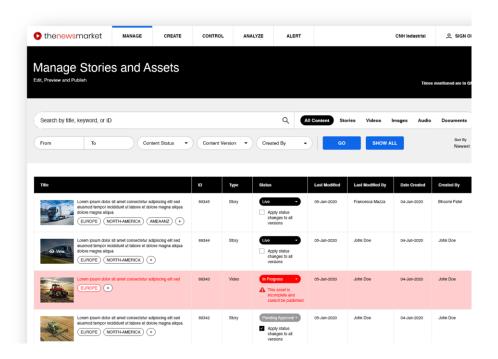


Clicking "Forgot" Password will open a pop-up that will instruct you to enter you email address in order to reset your password.





## **Landing Page – Manage Stories and Assets**



Once you have successfully logged in to the system, you will land on the "Manage" page. This is a page that contains all the stories and assets created until this moment in the media center. In the top bar menu you have five options. These options are described below.

**Manage:** this section allows you to edit, publish, or remove content on your newsroom. <u>See</u> <u>Manage</u>

**Create:** This option allows you to create story, bulk assets upload, videos, digital audios, images and documents.

- Create Story: This option allows you to create and write stories for publication. Stories
  at a minimum require text, adding multimedia assets to the story is optional. When
  creating a story, you have the option to either associate multimedia assets that have
  already been created, or you can choose to create new assets altogether. <u>See Create</u>
  <u>Story</u>
- Video, Digital audio, Images and Document creation: This option allows you to create standalone video/image/document/audio assets which can be associated to a story or published independently. <u>See Create Asset</u>

**Control:** This section allows you to manage specific content such as Rotator Panels and story ordering. *See Control* 

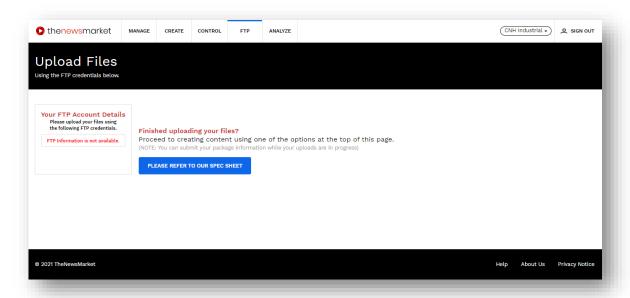


FTP: This option will give you the FTP credentials required in order to upload multimedia files to TheNewsMarket. If you prefer not to upload your files using FTP, you can bypass this step and upload files from their computer or network while they are creating a story or asset. However, uploading via FTP is highly recommended for sending videos to TheNewsMarket. See FTP

**Analyze:** This section allows you to view basic Analytics on your newsroom. *See Analyze* 



## **Upload Files**



The screen illustrated above is shown when you click on the option named "FTP" from the menu in top bar. Here, you can find the FTP credentials associated with your organization's account. This FTP location is both private and secure and will not be shared with any of TheNewsMarket's other clients. TheNewsMarket recommends using an FTP client such as Filezilla to facilitate upload.

Once you have uploaded using the credentials shown on this page, you can then proceed to one of the other options shown in tabs at the top of the screen.

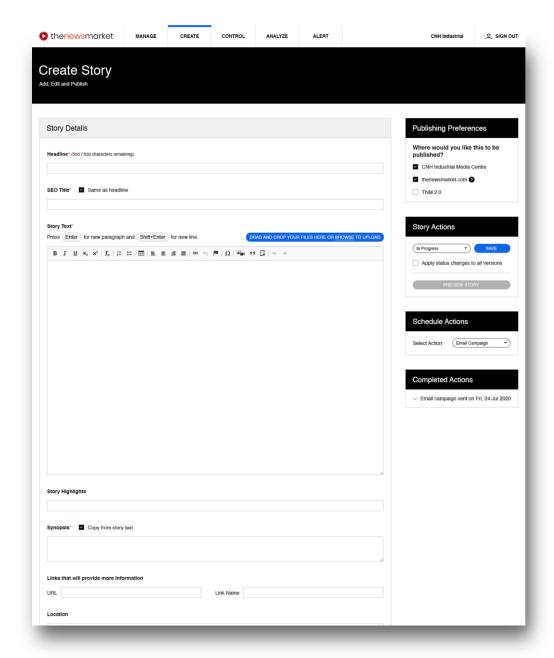
Video files will start to process as soon as they are uploaded to the FTP. All files on the FTP will disappear shortly after upload as they are pulled into the system for processing and management. Be sure that you are only uploading finished, approved files.

Note that you can choose to upload files directly from your own computer during the process of creating assets. However, it is highly recommended that you use the FTP option for uploading videos.



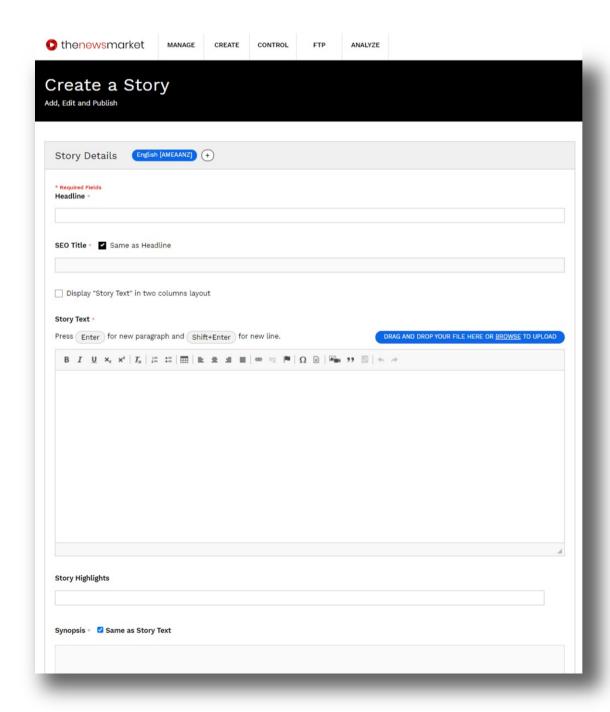
## **Create Story**

When selecting Create Story users can enter in story information, add multimedia assets, and specify the categories they would like the content to appear in on their site.



**Story Details:** this section allows you to enter in the information required to publish a story.

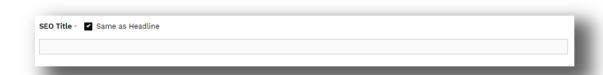




At a minimum, each story needs a headline, story text and a client contact; this is often similar to the headline and text commonly written for press releases.

Note that there are a number of validations in place to ensure that you've entered data into the required fields and that you have not exceeded any character limits.





The "SEO Title" shown below the Headline is a SEO-aid that inserts the headline of your story directly into its URL which boosts it's placement on common search engines. By default this field will be the same as your title excluding spaces and special characters, you can edit it directly, though this is not recommended.

#### **Story Text Editor**

You can do basic formatting on your story text using the editor options pictured below



The buttons do the following actions in order:

**Bold:** makes any highlighted text bold, keyboard short cut is ctrl + B **Italics:** makes any highlighted text italic, keyboard short cut is ctrl + I

Underline: makes any highlighted text underlined, keyboard short cut is ctrl + U

**Subscript:** Makes the text below the normal line of type **Superscript:** Makes the text above the normal line of type

Remove text formatting: removes any previously applied formatting

Numbered list: adds sequential numbers to any list

**Bulleted list:** adds bullets to any list

Table: Insert a table

Align, Center and Justify: Align, center or justify the content

**Hyperlink:** adds a hyperlink to the text and can assign different text for how the link appears and a tooltip if desired. Note: use the hyperlink button to create the link text, do not type the text and then highlight to apply hyperlink as it will only overwrite

Remove Hyperlink: removes any previously applied hyperlink

**Anchor**: if you want to link part of the text to something inside the same story text

**Insert special character:** you can select from a range of special character **Two columns layout:** you can choose to display the text in two columns

**Insert asset:** you can include a video, image, digital audio or document you have previously created

Quote: you can include a quote

**Undo:** steps back one change to the text, can be used to revert all the way to the beginning of your session

**Redo:** steps forward one "undo" change, can be used to revert to the first undo in the current chain



## **Additional Notes:**

Pre-formatted text from a word processor such as Microsoft Word might not retain its formatting if pasted into this field.

## **Story Highlights**

Highlights are a few key points of the story text. This field is optional and if added it only shows when the Advanced News layout is selected.

## **Synopsis**

synopsis is automatically copied from the story description. If you want to change it, just simply untick the checkbox and digit your own synopsis.

#### **Tags**

tags would help you associate multiple stories of the same type together- so stories could be related by a product, event, location, etc. So, when an end user clicks on any tag all related articles show up on a search listing page.



## Links that will provide more information

You can provide journalists with additional links about your story.

Note that Social Media URL's will automatically inherit the correct icon and highlight colour for that Social Media platform once published.

#### **Contact**

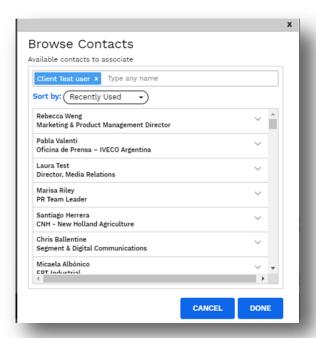
To publish a story, you must specify contact information that is presented to media users when they are viewing your stories from the MediaCentre or thenewsmarket.com. As shown below, you can select your own account as the media contact, or, you can select the account of another staff member belonging to your organization.



If you choose the "Choose Contact" option from above, you will be shown the following layer, which allows you to choose another contact from your organization, or to select multiple contacts at once. You can use both the top bar to search for contacts by typing names, each contact you select will be shown in the top bar and can be removed. Once you have selected all the contacts you want click "Done":

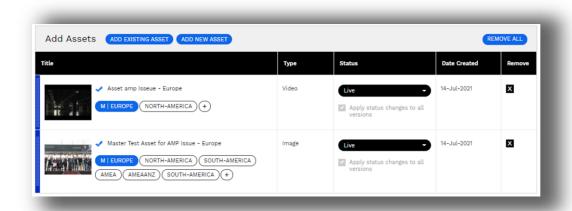






## **Adding Assets**

At the bottom of the story-creation page is a section that enables you to add multimedia assets to your story. As assets are added to the project, they are each shown as a new row in the section's list (as illustrated below).



In the above section, note the availability of the following options:

**Add Existing Asset:** this option allows you to browse for, and associate assets that you have already published. <u>See Add Existing Asset</u>

**Add New Asset:** this option allows you to create entirely new assets for this story. <u>See Add New Asset</u>



Remove options: to remove all assets from the story, select the option named "Remove All". To remove assets one at a time, select the individual "Remove" buttons (shown as an "X") next to each asset.

Note that removing assets simply removes them from the story. It does not delete them from the content management system.

Clickable Rows: if you click on the thumbnail image or title of an asset, a layer will open that allows you to re-edit the information that has already been entered.

**Reordering Assets:** you can change the order in which assets are arranged by clicking and dragging the green bar on the left side of each asset.

Note that the first asset in the list will be used as the Representative Story Thumbnail.

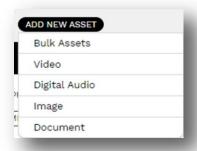
**Status Changes:** You can change the status of an individual asset by clicking the status dropdown and selecting a new status.

Note that publishing an asset which is not associated with a live story will not make the asset live. An asset has to be associated with a live story to appear on your newsroom. Also note that changing the status of the story will also change the status of all the associated assets.



## **Add New Assets**

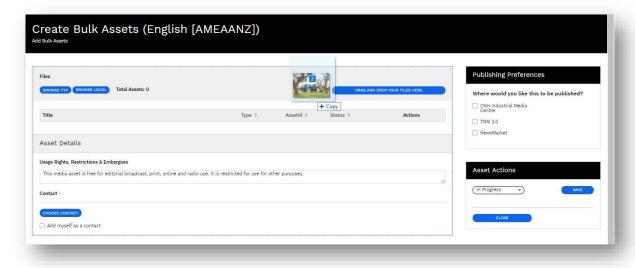
When you hover over the option named "Add New Asset", a dropdown will be shown that allows you to specify what kind of asset is being created. You will be able to choose between video, digital audio, image, and document.



After an asset type is selected, a layer will be shown listing the fields that need to be completed in order to create a new asset and allowing the user to browse for a file for the asset.

#### **Bulk Assets**

This option allows you to bulk upload all your assets in one go. Just drag and drop all your images, videos, audios and documents and wait for them to be uploaded. While they are getting uploaded and processed, you can edit all the meta data.





## Video

Video assets require:

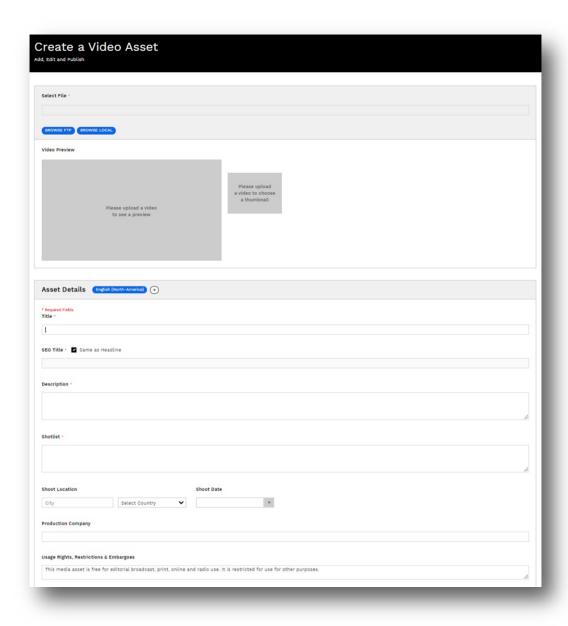
- Title
- SEO Title
- Description
- Shotlist
- Contact

They also have optional fields for:

- Search Terms & Keywords
- Shoot Location
- Shoot Date
- Production Company
- Usage Rights, Restrictions & Embargoes

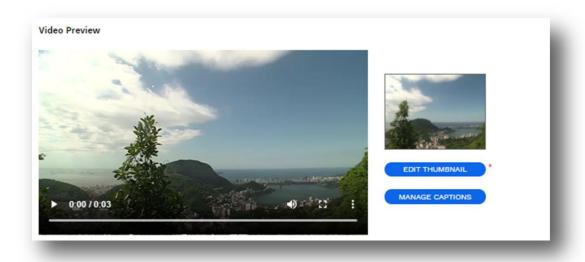
Videos assets require thumbnail images, which are generated from the video file during processing. You can see these fields below.





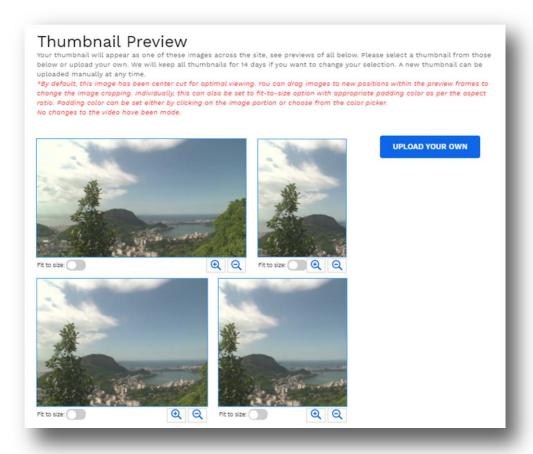
If you choose to "Browse FTP," it is likely your video will already have completed processing since you uploaded it. Once you select a video file it will load the preview and you will be able to select a thumbnail.





#### **Choose Thumbnail**

Select the Choose Thumbnail button and it will show all of the thumbnails available for this asset.



Once you've selected a video thumbnail it will appear in the Thumbnail Preview viewer at the top of the page, this is how the thumbnails will appear on the site.

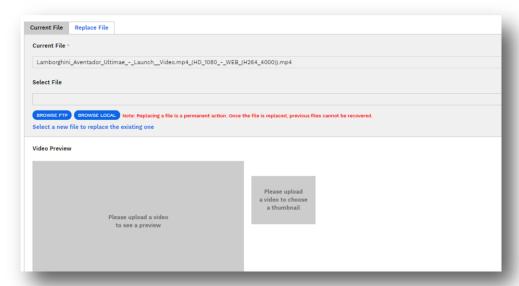


Once the thumbnail is uploaded our system will automatically create different image dimensions so that it is shown seamlessly on the media center for different page layouts and depending on the device you are trying to use. You can also choose to crop the thumbnail or even zoom in or zoom out as per the options give to show a specific part or to just adjust the image. If you instead prefer to keep the original format, you can click on the fit so size feature. If you use this last option, you can also change the padding color. This can be set either by clicking on the image portion or choose from the color picker.

If you are not satisfied with any of the thumbnail options you are free to "Upload Your Own" as long as the image you choose is a JPEG file that is at least 480x360 pixels and in RGB color mode.

## **Replacing a Video File**

You have the option to replace a video file for an existing asset at any time. Simply click on the existing asset title and click the "Replace File" tab, which will allow you to browse locally or FTP for the replacement file.





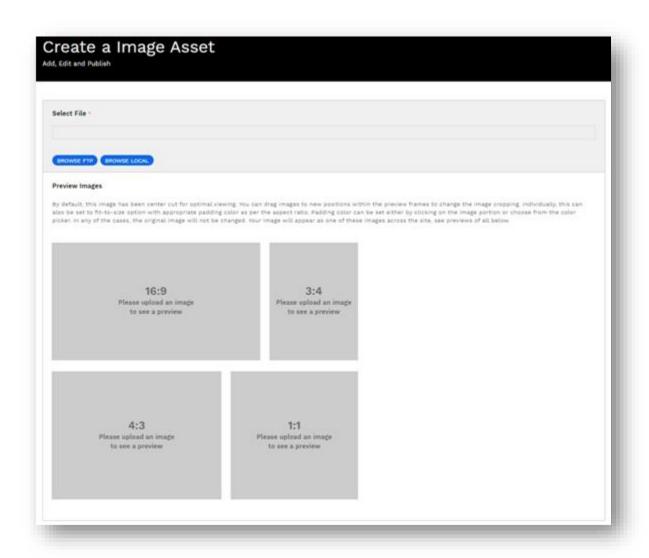
## **Images**

Image assets require:

- Title
- SEO Title
- Short Description
- Description
- Contact

They also have optional fields for:

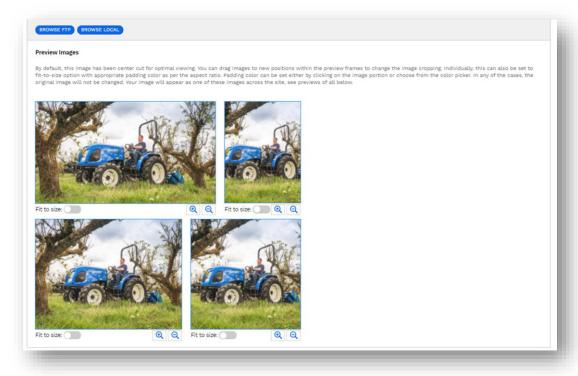
- Search Terms & Keywords
- Production Company
- Usage Rights, Restrictions & Embargoes



## **Cropping**

Once the image is uploaded our system will automatically create different image dimensions so that it is shown seamlessly on the media center for different page layouts and depending on the device you are trying to use. You can also choose to crop the image or even zoom in or zoom out as per the options give to show a specific part or to just adjust the image. If you instead prefer to keep the original format, you can click on the fit so size feature. If you use this last option, you can also change the padding color. This can be set either by clicking on the image portion or choose from the color picker.

An example is shown below

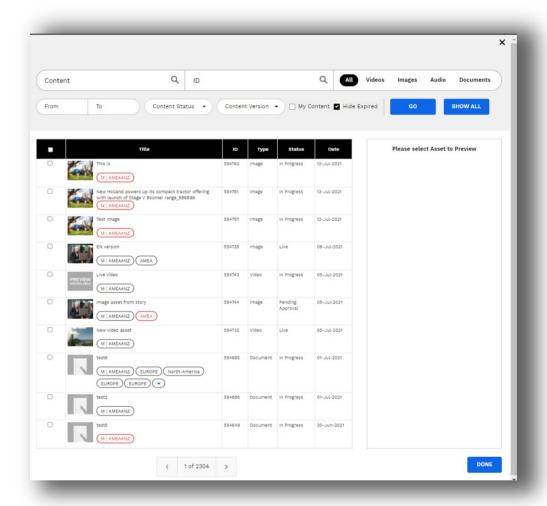


## **Audio and Documents**

The upload and asset creation process for Audio and Document assets is similar to the process explained above. Neither require any additional image manipulation

## **Add Existing Assets**

If you select the option to add existing assets in the "Add Assets" section, a layer will be shown listing all of the assets that your organization has previously created.



On the layer shown above, you will be able to:

Filter by asset (all videos, all images, all audio files and all documents)

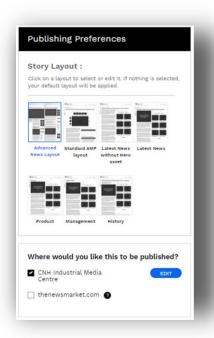
Search for assets based on status, ID, "My Content", date range and keywords

**Preview** existing assets by clicking on the title

Choose the assets you would like to include by selecting the checkboxes shown next to the asset thumbnails. After making a selection, click on the button "Done". The selected assets will then be added to the list shown in the "Add Assets" section.

## **Publication Preferences on Stories**

On the far right side of the "Create a Story" screen is a "Publishing Preferences" panel that contains global preferences for the project being worked on. This panel will be displayed as shown below:



#### **Story Layout**

From this option you can choose different types of layouts according to the type of news you want to publish. By default, is selected the Advanced News Layout.

#### Where would you like this to be published?

Identify where the story and assets will be published. You can select your newsroom and/or you may also opt to publish the story to TheNewsMarket.com.

#### TheNewsMarket.com

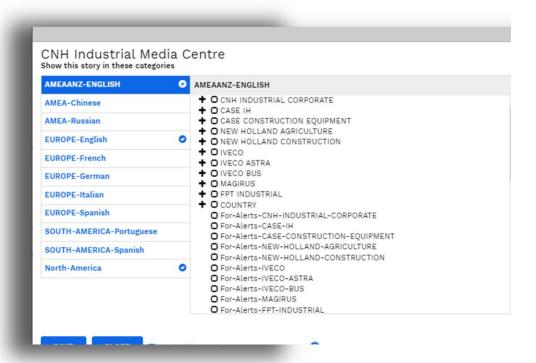
Stories posted to TheNewsMarket.com will be received by our internal Digital Content Management team. The team will review the story internally and then post to TheNewsMarket.com and send a media alert email. Note: there will be a time gap between your story being published on your Media Center and the story appearing on TheNewsMarket.com.

#### **Category Selection**

If you choose to publish your story to your newsroom, you will be shown a layer featuring all of the categories that are relevant to your newsroom.

Checking the "Apply this tagging to associated assets" box will automatically tag any associated assets with the story tagging (in addition to any existing tagging for those assets).

Note: If you have Sections and Categories on your newsroom you MUST select at least one of each to publish the story. If there is no specific category relevant to the content in this story simply select "All".



## **Layout Selection**

You can also assign a Story Layout from this screen. The Story Layout determines how the story will appear on your site. You can assign a layout by going to the "Story Layout" tab in the same window.



Choose the desired layout which will load all of the available assets for that layout, then select the asset you would like to use.

If you delete an asset which is assigned to the layout you will receive error messages detailing the conflict, it is highly recommended that you only select the Story Layout when you have completed all other edits to the story and are ready to preview. Both New and Existing assets will be available for the layout in this screen.

An embed code can also be used as the Hero Asset, be sure to read all on-screen instructions if you choose to use an embed code.

Note: Some layouts may have additional fields that need to be entered on this screen.

#### **Status**

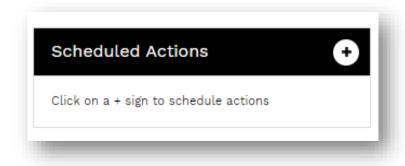
Change the status of your story. See Status Changes

#### Save

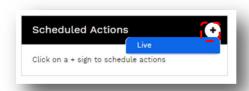
You can save your story to work on it later, or let someone else on your team access it in the future. *See Manage* 

## **Scheduled Actions**

The "Scheduled Actions" panel allows you to schedule your content to LIVE.



To add a scheduled event, click on the "+" button.

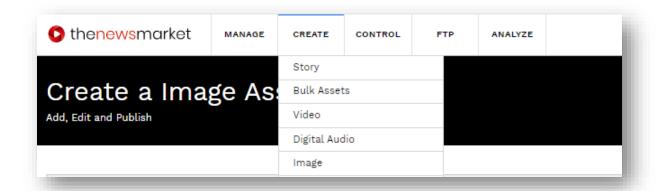


Setting a future LIVE date for your content allows you to publish the content at the correct time and date you selected.



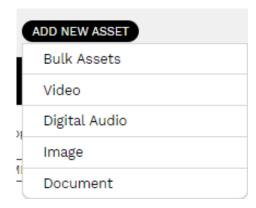
## **Create Assets**

You can create assets *separate from a story* by accessing the "Create" button on the top bar menu.



Hovering over the "Create" button will enable you to select your media type (Video, Digital Audio, Image, or Document)

The process for uploading an asset is identical to the method described above in the "Add New Assets" section.



## **Publishing Preferences for Assets**

As for the story, clicking the Media Center name under the "Publishing Preferences" panel will enable you to tag an asset to a section/category



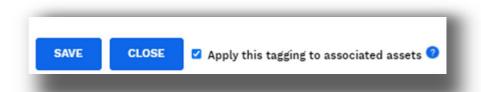
An asset can be added to an existing story (as described above in "Add Existing Assets").



When an asset is associated to a story, it will inherit both tagging and status from the story.



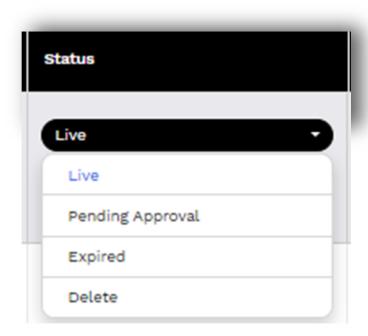
To change the tagging on an asset when it's associated with a story you can uncheck the default option on the story tagging page which says "Apply this tagging to associated assets."



If this is unchecked you must manually tag all associated assets for them to appear in the story or on the MC at all. OR you can keep the linked tagging when creating the story, and then manually change the asset tagging after.

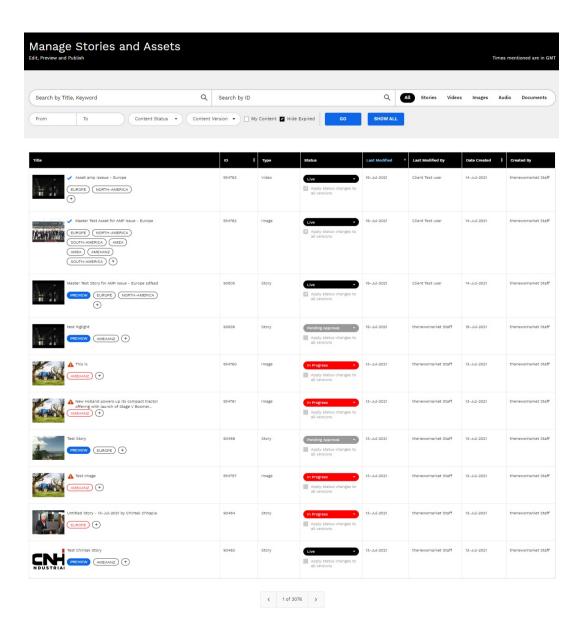
Note that once you manually change the tagging on an asset it will not be linked to the story anymore, so if you make future changes to the story tagging those changes will not be reflected in the asset.

Assets can be made live and tagged to a section without being associated to a story, AND they can have different tagging from the story they are associated with.



## **Manage**

This section lists all of the stories and assets that were created and saved by any user in your organization. To resume editing of any piece of content, click on its title. You can also preview stories from this screen, or change the status of stories or assets.



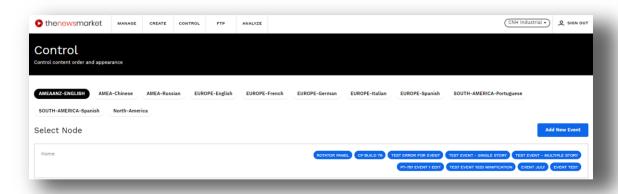
**Content Type Filters:** Use the filters at the top of the page to select the content type you want to browse. You can select between All, Stories, Videos, Images, Audio and Documents.

**Search:** In addition to the content filters you can search by status, "My Content", date range, ID or keyword.

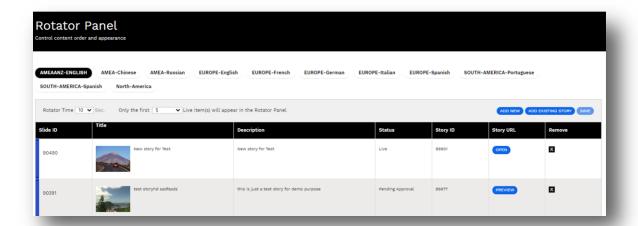
## Control

The Control Panel allows you to control the Rotator Panel of your site and adjust the order stories appear in.

#### **Rotator Panel**



Click on the Rotator Panel button to add, remove or reorder the Rotator Panel.



Any stories which were added to the Rotator panel from the Edit Story page will appear here. You can add a new story by clicking the "Add Existing Story" button at the top right of the screen. You can also reorder stories by clicking and dragging the blue handle at the left of each row. You can remove any story from the rotator panel by clicking the X in the remove column. This will only remove the story from the rotator panel, it will not remove it from the site.

#### **Add New**

Click on "Add New" if you want to create a new rotator panel asset. Once the asset is selected add your date, title and description. Add the URL where this new rotator panel item needs to be linked to – it could either be a story on the newsroom, or a link to a blog or any external article as well. By the way do not forget to apply text alignment or the text color on the image along with your gradient option depending on how busy looking the image is.

## **Status Changes and Publishing**

Throughout the content management portal there are buttons and dropdowns to change the status of stories and assets.

### **In Progress**

The In Progress status is applied to any newly created stories or assets. This content is fully editable including the associated files for assets, thumbnails and preview images. Content in this status may not be complete.

Content that is incomplete is indicated by this icon: 4
Content that is complete and ready to be published is indicated by this icon:

Content in the In Progress status cannot be previewed.

## **Pending Approval**

The Pending Approval status is used to preview content exactly as it will appear on the site before publishing it. This status should be used to prepare all materials prior to go live and check your story to ensure everything is appearing as it should. When you change the status to Pending Approval all of the files associated with the story are pushed into the database that powers the newsroom, therefore this status change might take a short time to complete. Once assets are in the Pending Approval status you can still edit any of the text and make changes to the file on the asset.

#### Live

The Live status is used to display content on your public newsroom and/or TheNewsMarket.com. Once a story is made live it will appear, with all of its live assets, on your newsroom/TheNewsMarket immediately.

### **Expired**

The Expired status removes content from your newsroom without deleting it. Once a story or assets are changed to the Expired status they will no longer appear on your newsroom.

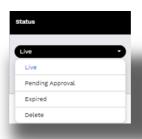
#### **Deleted**

The Deleted status permanently removes content from the system. Once a story or asset is changed to the Deleted status they will no longer appear anywhere on your newsroom or on the content management portal.

## **Story and Asset Status Changes**

The status of stories and assets can be changed from either the Manage listing, or from the story or asset form. Asset status can also be changed from the Asset listing on the Story form.

Manage listing status change:



When you change the status of a story it will change the status of all the associated assets. If you do not want the status of the assets to change then remove the assets from the story prior to change the status, or manually change the status of the assets separately after changing the story status.

## **Preview**

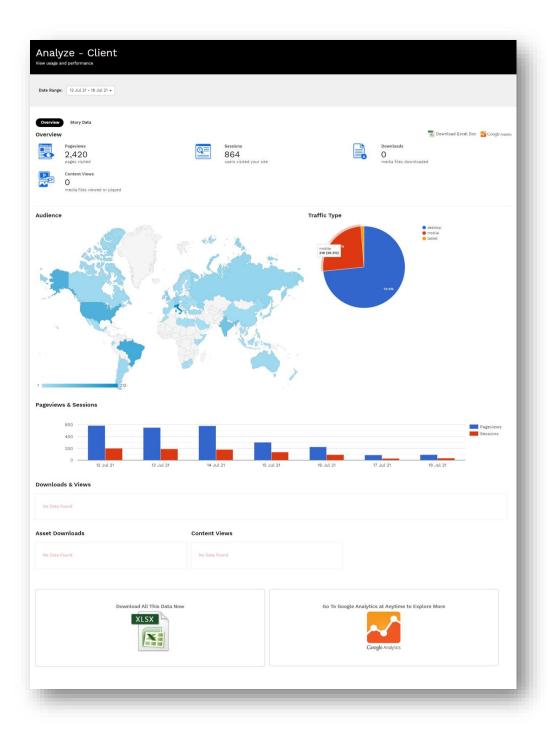
Stories in Pending Approval status can be previewed on your newsroom before publishing them. To preview a story simply change the status of the story to Pending Approval and click on the "Preview" button either on the Manage screen or on the Story form.



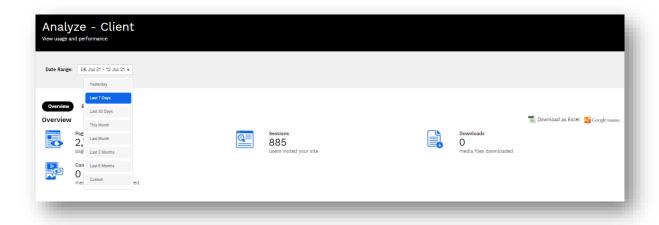
This will open a preview of the story in a new window showing all of the text, associated assets, links, documents, contact, and related stories for this story. Edits can be made to the text and associated materials.

The Analyze tab allows you to retrieve data on yournewsmarket in real time.

This page gives you information on page views, sessions, downloads and social shares. You will also be able to download this information in an excel file at any given time or can request us to provide access to Google analytics for you to further study the site performance.



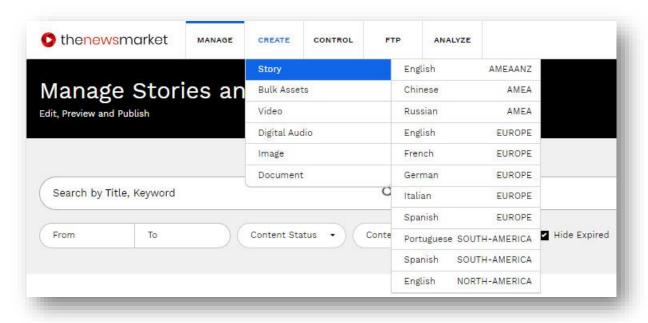
The system allows you to select different date range or custom date range.



## **Creating Language Versions**

Your newsroom has the capability to create multiple versions of the same story/asset for different regions/languages. One "master" story/asset can be created containing all multimedia assets and additional versions can be added without the need to create separate stories/assets.

## **Master Language Selection**



Hovering over "Create" and then "Story" on the top bar menu will allow you to select the master language. The story and assets can then be created as usual.

## **Alternate Language Version Creation – Story Level**

Clicking the + icon on the "Create Story and Assets" page will open a menu to select a new language version:



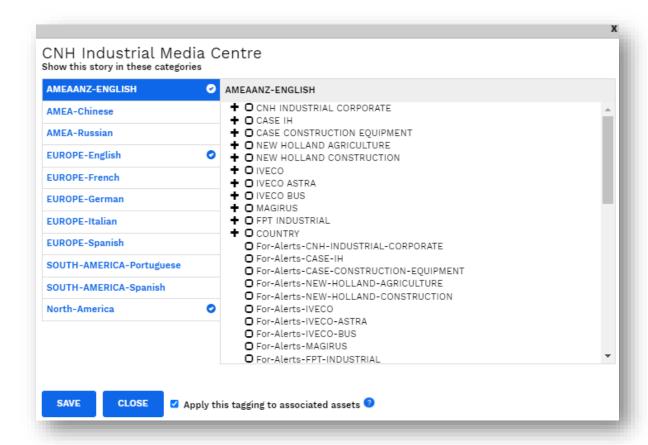
You will be given the option of copying the headline/story text from the master version by selecting "Copy text from Master" or you can select the "Create blank version" option.



You can toggle between language versions by clicking the tabs just above the **Headline** field.

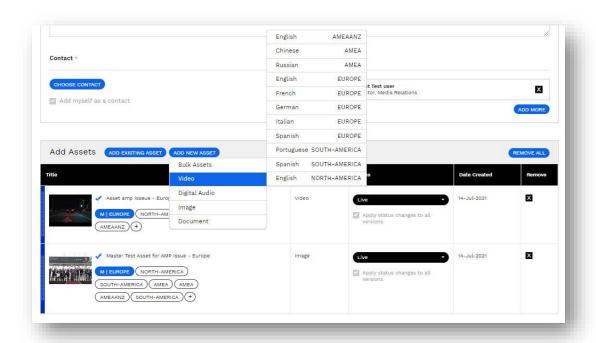


A story with multiple language versions must be tagged to each language/territory under "Publishing Preferences" in order to display in that section with the correct text. Any language/territory checked without a corresponding language version will display text from the Master Language version.

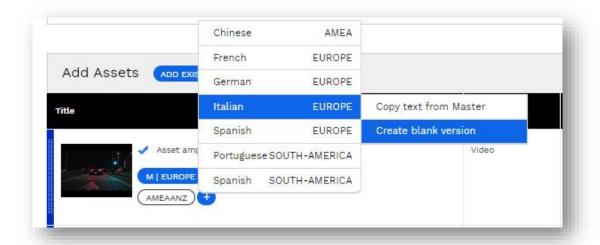


## **Alternate Language Version Creation – Asset Level**

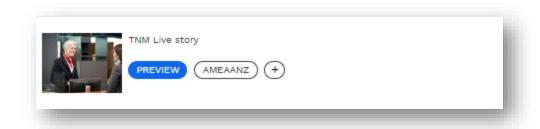
You may also create different language versions of an individual asset (once the master version has been created):



Click the + icon on the Asset Creation window to create an alternate language version of an asset (You will be given the option of copying the text from the Master language or you can create a blank version to fill out in the appropriate language):



New language versions can also be added from the "Manage Stories and Assets" tab:



Clicking the + icon next to a story/asset will allow you to select an alternate language:

